



# The road ahead is clear with collision services from Opus IVS



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a Body Shop Review!

## The challenge

Knowing that the electronic systems on a customer's vehicle are repaired to the manufacturer's specifications is the ultimate goal. This is what allows the repair shop owner to sleep at night.

Let's be honest – nobody knows the answer to everything. It's hard enough to build a reputable business specialising in repairing body damage, let alone also repairing electrical systems. Learning and understanding the never-ending list of fault codes, along with dashboards that are lit up like a Christmas tree is an ongoing challenge!

The complexity of vehicles today and the expectation of getting the fix right the first time is the problem body shops are facing, and one that aftermarket specialists are trying to resolve globally.

Most body shops feel limited in their options and lack the confidence to produce the required pre- and post-scans or correct diagnostic repair, leaving only two options: a call to the nearest dealership, or call a mobile technician, both of which are time-consuming, costly and increase cycle times, not to mention the risk to your business reputation by outsourcing to a third party!

## The solution

Opus IVS has introduced a third alternative which reduces the hassle and cost in meeting those strict OEM requirements. The launch of DrivePro Collision in 2020, the latest technology from Opus IVS, is the ultimate in-house solution for body shops and insurers. DrivePro Collision offers advanced pre- and post-scans, ensuring that your customer's vehicle is scanned and properly repaired.

Not only does DrivePro Collision communicate with a wide range of vehicle makes and models, it has the latest hardware and software capability to deal with the new communication

protocol, Diagnostics Over Internet Protocol (DoIP). Simply put, when connected to the vehicle, the tool becomes part of the vehicle's network.

Providing collision diagnostic trouble codes (DTCs) is a big part of a technician's service requirement, and DTCs that have occurred pre- and post-collision are logged within a vehicle's system with a time and date stamp. In the event of a collision, body shops are often required to identify the root cause of the fault and the time it occurred. Faults occurring before or after a collision can affect the result of an insurance claim, and body shops may be required to provide a report of the DTCs to their customer's insurer regarding a claim or counter claim. DrivePro Collision deciphers DTCs and generates an easy-to-read report.

## Your "behind the scenes team"

Arguably, with DrivePro Collision, body shops have unlimited access to the IVS 360 experienced team of OEM brand-specific, factory-trained diagnostic technicians. Not only does the team help you get the fastest, most reliable and accurate diagnosis, they take you through the process step-by-step, all the way to vehicle repair. Ultimately, the team behind the scenes will ensure you accurately diagnose and repair the vehicle's faults.

In real time, the team accesses vehicle communication systems remotely to diagnose, program and recalibrate the vehicle, eliminating the uncertainty, giving workshops the confidence to get the most complex vehicles back on the road safely and fast.

## Essential ADAS

As advanced driver-assistance systems (ADAS) expand and manufacturers move towards self-driving vehicle technology, most components are now connected to software. Jobs as routine as

windscreen replacement or wheel alignment involve specialised diagnostic, programming and calibration tasks. With access to the IVS 360 team and full training on the ADAS equipment, Opus IVS gives you confidence in the ADAS functionality whilst providing a total in-house ADAS solution that will increase your returns and improve customer satisfaction.

Ultimately, DrivePro Collision is a complete package for the professional body shop with a solution for:

Pre- and post-scans: enhancing quality control to allow you to restore the vehicle to manufacturer's specifications.

Diagnostics: extensive coverage backed up by unlimited access to the IVS 360 team who service the entire collision event.

Programming and initialisation: perform complex and specialised diagnostic routines, including coding, programming and initialisation.

ADAS calibrations: industry-leading targeting and calibration procedure technology and training.

Live repair guidance: identifying the fault cause and providing step-by-step rectification processes.

Opus IVS is a Capricorn Preferred Supplier and provides the ultimate customised package for the collision repair industry readily available today.

**For more information, call**

**+61 (03) 8561 7600,**

**email [sales-au@OpusIVS.com](mailto:sales-au@OpusIVS.com) or**

**visit: [www.OpusIVS.com](http://www.OpusIVS.com)**

